

Mindhive Announcement

Mindhive has been selected as the consultation platform for the Review of the Queensland Building and Construction Commission, Australia.

Partnering with a long-term client, the Queensland University of Technology, Mindhive's collective intelligence capability will be utilised in bringing together 300+ stakeholders to improve procedures and systems as it transitions to becoming an insights-driven regulator and review its dispute resolution and decision-making processes.

In an environment of local and national reform, it is important that the building and construction industry, a critical part of the Queensland economy, continues to be supported by a strong regulatory framework that is conducive to investment and public confidence.

This is an important milestone for Mindhive – enterprise revenue engagement, growth in the Mindhive community is greater than 1000% since November 2021, and policy impact via the platform's collective intelligence methodology.

About the review

The Queensland Building and Construction Commission (QBCC) is Queensland's independent building and construction industry regulator. The QBCC supports the Queensland community by providing information, advice, and regulation to ensure the maintenance of proper building standards and remedies for defective building work across the state. The regulatory role of the QBCC is broader and far more effective under reforms introduced through the Queensland Building Plan 2017 (QBP). The QBCC now has significantly increased powers to uphold high standards and act early to protect the interests of Queenslanders. The building industry has also changed in response to QBP reforms and the impacts of the COVID-19 pandemic.

Given these changes, it is appropriate and timely to review whether the governance arrangements of the QBCC continue to reflect best regulatory practices. On 16 November 2021, the Queensland Government announced an independent review of the QBCC's governance arrangements. The review will examine the roles and responsibilities of the QBCC and Queensland Building and Construction (QBC) Board, along with the policies, procedures, and practices of the QBCC and QBC Board, to ensure these arrangements are best practice for a regulator of this kind and fit for purpose to deliver on the objectives under the QBCC Act.

The review will build on work already undertaken by QBCC to improve procedures and systems as it transitions to becoming an insights-driven regulator and review its dispute resolution and decision-making processes. The aim of the review is to ensure the governance of QBCC is contemporary and fit for purpose as it further develops as a regulator. Outcomes of the review will include advice and practical recommendations about any potential improvements to support the QBCC in being the strong effective regulator that the industry and community expect and deserve.

It is anticipated the review will be completed by mid-2022.

Best

Bruce Muirhead

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CEO & Founder