



Regulating Uber, Taxis, & Limosines

Independent Queensland Government Taskforce

The personalised transport industry is facing challenging times - technology continues to advance and enable alternative models for business and service delivery, customers are empowered by choice, business and customer relations are changing, and governments are challenged to respond to new business models.

The Queensland Government in Australia established the independent Opportunities for Personalised Transport (OPT) Review Taskforce to identify how best the government can meet public interest by identifying opportunities that enable improved access for customers and industry; lifting regulatory and commercial barriers to improve cost effectiveness for industry, customers and government, resulting in greater choice; and ensuring safety quality is upheld.

Throughout the project, they used MindHive to engage with the expertise available, who assisted in providing feedback to the questions they posed. They also encouraged operators, consumers and observers from other jurisdictions to enter MindHive and engage in this open and transparent process, to ensure a workable solution was presented to government.